



# InterLutions

## 7 Reasons Your CUSO Should Partner with CUSO

1. **Industry Partners:** We are a credit union service organization (CUSO). We only work with credit unions, and our vision and mission has been designed to help our credit union industry partners.
2. **Security:** Every credit union has a responsibility to do their own vendor due diligence. So do we. We go through the same extensive process for all of our vendors and partners. You deserve to work with a team that meets your security and compliance standards.
3. **Benefit Administration Technology:** Our objective is for all credit unions, no matter the size, to leverage the advantages of a benefit administration system. We're not far away from a fully integrated employee benefits ecosystem, not only for the ease of use for HR administrators, but also for increased security and engagement of your associates.
4. **Service Concierge:** All service requests and vendor questions are handled through an internal ticketing system. This allows our team to swiftly resolve each case while maintaining records in the event of an audit.
5. **Account Management:** Direct, dedicated account management support from a SHRM certified compliance specialist. The world of HR, as you know, is constantly changing. Our team will help ensure you are keeping up with state and federal guidelines while maintaining compliance with ERISA, DOL, EBSA, CDC, and more.
6. **HR Portal:** As a client, we offer you direct access to your own HR portal for all things HR: benefit notices, job descriptions, salary benchmarking, alerts, and more, all at no cost to your credit union.
7. **WE-Care:** A standalone, proprietary wellness program designed specifically for credit unions to help in two important areas: 1) increasing health, happiness, and vitality for your staff, and 2) helping your health plan perform with excellence. WE-Care, we really do, and together we can improve results.

**Need a partner who can change the trajectory of health plan spending?**  
**Join the I-Care Community!**