

Is it a scam?

If you can answer **“Yes”** to any of these 10 questions, **it’s a scam.**

Hang up or do not interact with the message you have received.

- 1 Did you receive a call, email or text message out of the blue from a government agency (IRS, FBI, Medicare, Social Security, etc.) or law enforcement asking for your personal information or a payment?
- 2 Did you get a text message or email from your bank, service provider, retailer or delivery service alerting you to a problem and asking you to click on a link or call a specific number?
- 3 Did you receive an unsolicited call, email or text message and are you being asked to make a payment with a wire transfer, gift card, prepaid card, cryptocurrency or payment app such as Zelle?
- 4 Did you get a pop-up message on your computer or a call telling you there is a problem with your computer and that you need to make a payment or grant someone remote access to your computer to fix it?
- 5 Are you being asked to pay a fee or provide personal information to collect sweepstakes or prize winnings?
- 6 Is someone asking you to stay on the phone with them as you make a withdrawal, purchase a gift card or transfer money and to not tell anyone what is happening?
- 7 Is someone offering you the opportunity to make an investment with a high return and little to no risk?
- 8 Is someone you’ve connected with through a job listing, email offer, social media, online marketplace or dating site asking you to deposit a check, keep some of the money and send some of the money back or to another account?
- 9 Did you get a call from a family member in trouble who is asking you to send money right away and to keep it a secret?
- 10 Did you develop a relationship with someone online who is unable to meet you in person and is asking for money?