

Business continuity, disaster preparedness services offered by CUNA Strategic Services, Ongoing Operations

MADISON, Wis. (2/27/11)—Whether a hurricane or a knocked-out power grid, disruptions to a credit union’s operations need to be quickly and efficiently corrected.

To help credit unions be prepared for any situation, CUNA Strategic Services, Inc. (CSS) has entered into a strategic alliance with Ongoing Operations, LLC.

“Ongoing Operations provides a full-range of business continuity and disaster recovery services to 130 clients nationwide,” said Wes Millar, CSS senior vice president. “It protects more than 20% of industry assets.”

The Hagerstown, Md.-based credit union service organization was selected after a proactive RFP and due diligence process.

“We are very excited about this new relationship with CSS and the opportunity it will give us to help even more credit unions,” said Kirk Drake, CEO of Ongoing Operations. “With our firsthand knowledge of the industry, we are uniquely positioned to offer solutions developed specifically for credit union requirements.”

Ongoing Operations will offer CU Recover which includes:

- Business continuity planning methodology and software
- Business impact analysis
- Business continuity plan development
- Risk assessments
- Disaster recovery testing
- Disaster recovery audits
- Crisis management notification systems
- Crisis management plans
- Tabletop exercises

About CUNA Strategic Services

CUNA Strategic Services Inc., owned jointly by Credit Union National Association (CUNA) and the state leagues, saved credit unions \$25 million in 2010 through its alliance programs. It provides credit unions with access to quality products, services, and technologies delivered with a competitive advantage made possible through volume pricing and strategic program development. For more information, visit cunastrategicservices.com.

About Ongoing Operations

Based in Hagerstown, Md., Ongoing Operations provides business continuity and disaster recovery solutions to more than 100 credit union clients nationwide. Ongoing Operations takes a holistic approach to business continuity to ensure that all of a credit union’s systems and member communication channels stay up and running. For more information, visit www.ongoingoperations.com.